

The Albaston

This access statement does not contain personal opinions as to our suitability for those with access needs, but aims to accurately describe the facilities and services that we offer all our guests/visitors.

Access Statement for The Albaston

Last updated: 1st August 2014

Introduction

The Albaston is located in a central position within the town of Torquay, the property is a 15 minute walk to the seafront and from the seafront via the town centre with an approximate walk of 5 minutes to the shops. Torquay is a very hilly location and our property is located on a incline and access to other nearby facilities and attractions will involve hill access. We are a detached Victorian built in 1850 and the majority of the character features throughout the building have been maintained. The Albaston is located on a main road, although it is not one of the busiest being mainly a residential area. We currently offer 4 guest bedrooms located on the first and second floors, there is no lift access.

We look forward to welcoming you. If you have any queries or require any assistance please phone 01803 212100 or email contact@albastonhotel.co.uk.

Pre-Arrival

- Our website www.albastonhotel.co.uk offers a full and detailed description of how to reach us, our postcode is TQ1 3JF for satellite navigation systems.
- The nearest railway station is Torquay which is a 25 minute walk up a steep incline. Taxis are available from the station.
- The main bus station is located on Lymington Road which is a 10 minute walk from The Albaston, again this will involve walking up and down both steep and slight inclines.
- The pavement outside of The Albaston is pavioured.
- There is a bus stop connecting local amenities via public bus service within 200 yards.

Arrival & Car Parking Facilities

- We have ample on-site parking spaces which located at the front of the property. For the benefit of all our guests we cannot reserve or allocate parking, it is offered on a first-come, first served basis.
- It is a flat parking area.
- There is additional on-street parking which is free and unrestricted.
- There are no stairs to the front entrance door.
- The front door is over-sized and has a small lip leading to a further glazed door again with a small overhang.

Welcome Area

- The welcome/reception area is located on the ground floor where guests are asked to register, there is direct access to our lounge where we serve complimentary tea and coffee on arrival with comfortable seating.
- The flooring in the hallway is contract carpet, the area is well-lit with overhead chandeliers and table lamps.
- The lounge flooring is quality carpet and there is ample lighting with overhead chandelier, two table lamps & two upright lamps.
- Guests are shown the lounge, the bar and to the bedroom. Assistance with luggage is provided.

Bedrooms

- The bedrooms are located on the first floor and second floors and there is no lift access.
- There are stairs to all our bedrooms with a single balustrade.
- The first floor offers one large double bedroom.
- The second floor offers three large double bedrooms.
- The third floor offers two doubles and a twin bedroom.
- There are 48 full size stairs in total from the top to the bottom of the building.

Bathrooms, Shower-rooms & Toilets (Ensuite or Shared)

- All bedrooms are en-suite, with shower rooms.
- The doors to the bathrooms are all 28.0ins.
- All en-suites have part tiled walls and tiled flooring, all en-suites available have been completely re-fitted in 2013.
- Where there are shower rooms, all of the showers are large enclosed cubicles with a step up.
- All toilets are low level and all basins are standard sized basins.

Public Areas - Halls, Stairs, Landings, Corridors

- Our public areas including the hallways and the staircases are lit by overhead lights which are on motion sensors and so operate all of the time as required.
- The areas are carpeted with good quality carpet.
- The stairs are typical steep as expected within a Victorian townhouse.

Public Areas - Lounge

- The guest lounge is situated at ground floor level. It has carpet flooring and is well lit with a multitude of lighting options.
- The doorway is oversized.

Dining Room

- The dining room is located on the ground floor.
- The doors are oversized and the dining room is carpeted with short pile carpet, it is level throughout.
- There is natural daylight from a large windows as well as overhead and wall lighting.
- We cater for many dietary requirements including Vegetarian, Vegan and wheat intolerance with advance notice.
- There is a cold buffet as well as various cooked options. The cooked options and the ordering process is waiter service.

Additional Information

- The proprietors have attended Food Hygiene & Safety Courses.
- We have a fire procedure and can assist with evacuation where necessary.
- We are very knowledgeable about the local area and can assist with ideas for days out and about.
- We have information booklets, timetables and maps.
- There is a doctors surgery and a dentists within a 15 minute reasonably level walk.
- We have free wi-fi throughout the majority of the building (some rooms do suffer some signal loss - this is due to the height of the building)

Contact Information

- Address (including postcode):
The Albaston, 27 St Marychurch Road, Torquay, TQ1 3JF
- Telephone: 01803 212100
- Email: contact@albastonhotel.co.uk
- Website: www.albastonhotel.co.uk

Hours of Operation

- Open all year except late December and early January.

Local Accessible Taxi

- 01803 211611